



Request for City Council Committee Action from the Information Technology Department

Date May 21, 2013

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: Contract Amendment for Govern Database Conversion

Recommendation: Authorize proper City officials to:

- a) Amend contract C00-15921(A) with N. Harris to include professional services to complete the Govern database conversion from Oracle to SQL Server, and
- b) Increase the contract by \$38,115.

Prepared by Elise Ebhardt, Interagency Coordinator, 612-673-2026

Submitted by Otto Doll _____, 673-3633
Chief Information Officer

Approved by Paul Aasen _____
City Coordinator

Presenter in Committee Otto Doll

Policy Review Group X Not Applicable

Permanent Review Committee (PRC) X Pending Approval May 16, 2013

Prior Related Directives:

- October 27, 2000: Approval to execute contract with Govern/SDI for Computer-Assisted Mass Appraisal software and implementation services in City Assessor's Office.
- October 20, 2006: Authorize appropriate City officials to execute an amendment to the License Agreement (C00-15921) with Govern Software, Inc. to include "License Supplement No. 2" for the Special Assessments System Replacement
- September 21, 2007: Authorize proper city officials to execute an amendment to the License Agreement (C00-15921) with Govern Software, Inc. to include "License Supplement No. 3" for the Assessor's CAMA/AA System.
- October 5, 2012: Authorize amendment to contract with N. Harris for maintenance and support of the Assessor's Office appraisal software, Govern, to extend contract to December 31, 2015, and increase contract amount by \$275,000 to cover years 2013-2015.

Financial Impact: None. No additional appropriation is required.

Financial Impact (Check those that apply)

- ☒ No financial impact (If checked, go directly to Background/Supporting Information)
☐ Action requires an appropriation increase to the Capital Budget
☐ Action requires an appropriation increase to the Operating Budget
☐ Action provides increased revenue for appropriation increase
☒ Request provided to department's finance contact prior to the Committee Coordinator

Background/Supporting Information

City Council approved the execution of contract C00-15921 with MSGovern on October 27, 2000 as part of the Business Processing Reengineering Phase III Project in the Assessor's Office. The contract furnishes the City with appraisal software (known as Govern), implementation services, and support and maintenance. The contract has undergone a series of amendments over the years to furnish more licenses and software modules to the Assessor's Office. The current contract for the Govern system is with N. Harris; the total amount of the contract is \$1,127,685.71 and it expires on 12/31/15.

The Govern application is running on Oracle's 9i database, which is no longer supported by Oracle. While reviewing options for upgrading the database, it was determined that the new Oracle database would require its own server instead of remaining on the server it shares with the City's KIVA system. This new server would cause a significant increase in Oracle licensing costs, so IT identified that the Govern database could be converted to the less expensive Microsoft product, SQL Server. Converting Govern to SQL Server will not require a new server as the database can be installed on an existing server.

The benefits of migrating from Oracle to SQL Server include:

1. Cost avoidance of the additional Oracle licensing costs
2. Cost avoidance of adding a new server for the Oracle database
3. Consistent support: close to 80% of MSGovern's customers are using SQL Server already
4. The newer, supported database will receive security patches and service packs

IT requests an amendment to the current contract with N. Harris to include professional services to convert (migrate) the Govern system from the unsupported Oracle 9i database to a supported, less costly SQL Server 2008 and increase the contract value by \$38,115.

This request is pending approval of the Permanent Review Committee (PRC) and is scheduled to be reviewed by the PRC on May 16, 2013.

Request for Approval

IT requests authorization for proper City officials to:

- a) Amend contract C00-15921(A) with N. Harris to include professional services to complete the Govern database conversion from Oracle to SQL Server, and
- b) Increase the contract by \$38,115.

No additional appropriation is required. Funding for the N. Harris contract is included in the Assessor's Office existing budget.